

All the prices of products, accessories, and close products of foods must be printed in price labels that have to be attached to every single product

All electronic products have one-year warranty

The time frame for canceling reservations for hotel, for tour guide or any other tourism service is 14 days from the day you receive your receipt, but you can't cancel this reservation if the service is due to be delivered in the next seven days (Saturdays are not counted)

You can receive full refund if you buy clothes and shoes and return them to the shops in 2 business days. The cost of a full day with a tour guide is \$240

All the prices of public transportation: buses and trains are fixed all over the country. Daily free pass bus ticket in Jerusalem and Tel Aviv is 13.5 NIS, combined daily free pass ticket bus+ train in Tel Aviv city and suburbs costs 21.5 NIS, and daily free pass in all means of transportation in Tel Aviv and Jerusalem will cost 32.5 NIS

You need to buy Rav-Kav digital ticket, you can recharge your Rav-Kav in machines, in mobile or in certain ATM.

You can't pay in cash for single ticket in most of inter-city buses, you can only buy daily pass ticket.

Every time you enter a bus you must validate your Rav-Kav digital card. Most local people in Tel Aviv from 20-30 know English very well, and they will be happy to help you.

All public transportation: buses and train don't operate from Friday evening to Saturday evening.

Most of the shops in Jerusalem are closed during Saturday

Most shops and restaurants will accept credit cards, you don't need to enter your PIN, in Israel the method is different.

The law is that you are eligible to request water for the whole time you eat a meal in a restaurant.

In Israel, as a rule, you can order your meal and pay before leaving the restaurant, it is the waiter's responsibility to calculate how much you need to pay

It is prohibited to smoke in bus stops, in restaurants, cinema, malls, except of certain bars and places where there is a sign that indicates that smoking is allowed.



All private taxis are white with yellow hat and the letter of taxi in Hebrew, legal taxis will have serial number in the side of the car, public taxis are yellow.

You can with credit cards to most private taxis drivers, public taxis accept only cash.

The minimum tariff of every ride in taxi is 12 NIS, the taximeter price that you will pay for a ride you will take every day of the week (except Saturday) from 5:30-21:00 is 0.3 NIS for every 11 seconds.

Pay attention that if you take a ride during the night from 21:00 the price will rise by 25%, this tariff apply also to taxi rides that are ordered between Friday 17:00 to Sunday 5:30.

Always ask from the taxi driver at the first moment of the ride to operate the taximeter (**Mone** in Hebrew).

You can rent a car in Israel if you hold A valid Drivers License and you present Passport and the Minimum age is 21

If you prefer to find accommodation in Jerusalem, and you have ticket to the grand final of Eurovision Song Contest, you need to order privately your means of transportation, as all public transportation will start to operate again only at 9pm.

Hotels and certain shops are allowed to ask tourists to pay the price with VAT excluded, as tourists are exempted from paying VAT.